

# Rent a Bim

Oldtimer-Straßenbahnfahrten



Postanschrift: A-1030 Wien, Fruethstraße 11 – eMail: [info@vef.at](mailto:info@vef.at)  
DVR: 0984451 UID: ATU52943702 ZVR: 193862159 IBAN: AT32 2011 1000 0047 2948 BIC: GIBAATWW  
Präsident: Mag. pharm. Alfred Luft Erster Vizepräsident: Josef Hlavac  
Zweiter Vizepräsident: Josef Hofer Verbandssekretär: Christian Peschl  
Eisenbahnreferent: Franz Kamper Straßenbahnreferent: Martin Mannsbart  
Finanzreferent: Dipl.-Ing. Georg Barta  
[www.vef.at](http://www.vef.at) [www.rentabim.at](http://www.rentabim.at) [www.eisenbahnmuseum.at](http://www.eisenbahnmuseum.at)

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## Terms of Business and Transport

### 1. General Information

The VEF - Verband der Eisenbahnfreunde Rent a Bim offers special rides with its own historic tram vehicles on the route network of the Wiener Linien. The proceeds from these trips are used to preserve and reconstruct the fleet of historic tram vehicles. The wagons are manned by a self-employed staff, who performs his duties voluntarily in his spare time. In order to provide you and your guests with a pleasant ride and a positive overall impression, we ask you to pay attention to the following terms.

### 2. Booking of special rides

Bookings are possible at least 10 working days in advance. The order is only valid if it is in written form. Bookings via a phone or personally requires a written confirmation by the customer as well.

### 3. Prices

The fare is determined according to the tariffs of the VEF - Verband der Eisenbahnfreunde Rent a Bim, for driving and waiting times. The operating time of the cars is always calculated from the exit and until the return to the tram depot Erdberg. The vehicles are available to the customer available 15 minutes before the exit and after the return at the depot Erdberg. All prices are in euro, including 10% VAT.

### 4. Scope of services

The service provided by the VEF - Verband der Eisenbahnfreunde Rent a Bim, includes the registration of the journey at our Infrastructure partner Wiener Linien, as well as the provision of vehicles with of the association's own staff. Special vehicle requirements are taken into the context of the operational possibilities. The claim on a particular vehicle cannot be invoked.

On customers-request, the VEF - Verband der Eisenbahnfreunde Rent a Bim can provide you third party services for eg music, food or tour guides. The VEF - Verband der Eisenbahnfreunde Rent a Bim does not take any responsibility for third party arrangements. The purchaser must obtain the necessary permits for public events from the responsible authorities and inform the VEF thereof.

### 5. The Tramride

The Boarding and disembarking of the tram may only at a defined tram stop. All participants of the journey must be at the boarding point timely. For operational reasons, it's not possible to wait at the most tram stop for the guests. Any refunds or reductions of the far is excludes for reasons for which the VEF is not responsible. If, for reasons attributable to the VEF - Verband der Eisenbahnfreunde Rent a Bim itself, e.g. a delayed supply of the vehicle takes place, the fare is calculated to the extent of the remaining service time. In case of complete failure of vehicles, there is no entitlement to compensation.

## **6. Conditions of carriage**

The instructions of our train staff and organs of Wiener Linien must be obeyed

Each car is staffed by a train attendant. For any special requests, please contact our train attendant, especially about changing trains to other vehicles.

It is requested to treat the historic vehicles with care. Do not place edgy objects on the benches and do not soil or damage the cars.

Every passenger has to keep a firm grip while driving. Mobility-restricted persons with wheelchairs can only be transported by prior arrangement. Use only unbreakable material and no sharp objects when serving drinks and dispensing food. In the event of an emergency stop, this will make a significant contribution to your own safety.

Getting on and off, staying on the running boards, as well as pulling out of body parts or objects while driving is prohibited.

The signal devices in the car are used to communicate with the train crew and may also be operated without exception only by this.

In case of serious violations of the conditions of carriage, the train crew has the right to exclude persons from the carriage. A claim for reimbursement of the fare does not exist.

## **7. Cleaning fee and replacement costs**

A cleaning fee will be charged for contaminants caused on and in the vehicles. For the wilful damage of car facilities, replacement costs in the amount of the replacement value of the facility concerned will be charged.

## **8. Change of order and withdrawal**

Any changes to the already placed order made require renewed approval by Wiener Linien and can therefore only be considered within a 10-day period. In case of a total or partial cancellation of the order, a 50% cancellation fee will be charged after the 3rd day before the trip. In case of withdrawal on the day of the trip will be the full Fare charged.

## **9. Terms of payment**

Unless otherwise agreed, the customer pays the fare before the departure to the train attendant in cash or by credit cards, or to pay via the bank account of the VEF in advance. Please inform our office in advance if you want by credit card.

Regular customers pay the fare within 14 days after invoicing to the VEF bank account. In case of late payment, all dunning and collection charges as well as default interest must be replaced by the customer.

## **10. Place of fulfilment**

Place of fulfilment for services and payments is Vienna. The place of jurisdiction for all disputes based on the contractual relationship is Vienna. In the event of any dispute, the German original text of this Terms of Transportation and Business applies exclusively.

**Rent a Bim** wishes you and your guests a pleasant journey with our historical trams.